



VISTA VISUALS AUSTRALIA PTY LTD

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Warranty Information

VVA takes pride in sourcing and supplying the best quality raw materials for our range of Whiteboards, Pinboards and Acoustic Products. Raw materials used in the manufacturing process may differ slightly in colour and texture as each supplier reserves the right to alter specifications without prior notification. All information given below is offered in good faith with VVA ultimately reliant on its Suppliers' guarantees on fabric and raw materials utilised.

We at VVA provide the following warranty information. For additional VVA manufactured products not listed below those items have a 2 year warranty subject to the correct use, care and maintenance. If you are not sure of the warranty period, then please contact us at sales@vistavisuals.com.au.

Product	Warranty Period
<i>Whiteboard -Porcelain Surface</i>	<i>Lifetime</i>
<i>Whiteboard - Commercial Surface</i> NB -Vista Visuals recommends only Porcelain whiteboards for Educational and high use areas	<i>10 Years</i> NB :-Commercial Whiteboards are not warranted for Educational and high use areas.
<i>Whiteboard – Porcelain Printed Graphic</i>	<i>2 years on the Print/Lifetime on Surface</i>
<i>Natural Cork Board (Not Economy)</i>	<i>2 Years</i>
<i>Pinboard - Sustainable Classic Fabric</i>	<i>5 Years</i>
<i>Pinboard - Rim Trilogy 1 Fabric</i>	<i>3 years</i>
<i>Pinboard - Vertiface Velour Fabric</i>	<i>3 Years</i>
<i>Pinboard - Krommenie</i>	<i>5 Years</i>
<i>Pinboard – Frontline Fabric</i>	<i>3 Years</i>
<i>Mobile Frame</i>	<i>2 Years</i>

Warranty claims are subject to the correct care, maintenance and use of the product. Warranty claims are to be lodged with the dealer or retailer. Proof of purchase is required. Claims must detail the fault or problem, and preferably include photographs.

This warranty is in addition to, and does not negate **Regulation 90**, under **Requirements for warranties against defects of the Trade Practices (Australian Consumer Law) Amendment Regulation 2010 (no.1)**.